

Executive Summary

This report investigates Canadian and other initiatives in developing e-content stores or repositories with special interest paid to their business and revenue models for background in determining a suitable sustainable business/revenue model for the OnDisC Alliance.

There is significant activity worldwide in the research and development of repositories of Learning Objects (LO) -- modular chunks of content that are combined and reused to form larger aggregations of education content such as lesson, units, and courses. The rationale for developing repositories of LOs is to reduce the significant cost of developing and customizing educational material. There is activity in developing LO repositories in both the public sector and the private sector. MERLOT is a large public and free LO repository co-operative. Some private firms developing LO repositories and the tools to create and use them include NetG, SmartForce, and LearningWay. In addition to LO repositories there are many Learning Resource Gateways (LRG) which offer both free and non-free educational material of many levels of object "granularity". Additionally, organizations are emerging which are acting as learning resource brokerages or networks, such as UNIVERSAL in Europe and AUShareNet in Australia. There are insights and possible future business relationships for OnDisC to be realized in all of the above educational content delivery organizations.

A universal issue among public LO repositories and LSG is how to acquire funding/revenue to sustain the organization beyond initial project status. Most of them are following a sponsorship model where operating and development funds are received from government and/or other supporting organizations and individual educators provide content free. Their business/revenue model follows from a consideration that they are providing a public good which can/must be supported by third parties. OnDisC may be able to operate under a similar business model for similar public goods markets. Additionally, OnDisC may be able to provide LO content to commercial content developers either directly, or through future online educational material brokerage sites/marketplaces.

A valuable tool for helping to formulate business and revenue models is a value chain assessment in which all significant value added processes or functions are determined and assigned to the different players or organizations involved in the value chain. Once value added assessments are made, appropriate revenue streams can be modeled. A relevant and useful value chain assessment to consider for OnDisC's situation is that of the traditional publisher-library book/journal distribution system.

A significant source of risk for the providers of digital content to a store or repository is the high cost associated with digitizing the material into a format suitable for distribution and use. A possible compromise between risk and service is to provide just-in-time digitization for material that has been chosen as desirable by an end user.